



Covid-19 Notice – March 2020

At The Grange Playhouse, the health and safety of everyone at our theatre is our priority, so we have been closely monitoring the ongoing coronavirus (Covid-19) situation. We are taking advice from The Little Theatre Guild (of which we are a member) and obviously Government sources.

Current NHS and Public Health England advice is that individuals are at **no greater risk** of contracting Coronavirus at large gatherings than they would be in their day-to-day life. Individuals only need to avoid public places if they have been advised to do so by a medical professional or by the NHS's 111 service or have travelled to the affected areas. Therefore, at this time we have no plans to cancel or postpone any productions or performances.

We have however implemented a number of precautionary measures, and wanted to share some tips on how to stay healthy:

- Wash your hands thoroughly and regularly. We've added additional anti bacterial soap to all toilets and are increasing the frequency of our deep cleaning.
- Additional cleaning prior to and after interval of any performances
- If you're not feeling well during a performance, come and talk to one of our staff who can help you.

For further information, please consult the [dedicated WHO page](#).

Information regarding ticket cancellations.

As a theatre we completely understand that our audience members will be concerned about the current pandemic and making decisions about avoiding social contact.

If you have booked online and paid for the cancellation insurance then you are entitled to your money back, should you wish to cancel. You will also receive a refund if we are ever forced to close the theatre following Government guidelines.

As things stand, if you have booked and paid without the insurance and the theatre stays open then we cannot offer a refund at this time. If anything changes and we are forced to close the theatre, then we will of course refund your tickets.

We understand this situation may change at a future date and we will take the appropriate action when advised and keep you informed.

We very much look forward to welcoming you to The Grange Playhouse soon.

The Grange Players Ltd Board